

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

LEVEL 2 FUNCTIONAL SKILLS ENGLISH

09499/02

READING TASK

This assessment may be taken within these dates:
6 – 10 DECEMBER 2010

TIME: 55 MINUTES

YOU NEED

- This task and the resource document booklet for Reading and Writing.
- An answer booklet.
- A pen with black ink **OR** access to a computer and printer to print out your responses which should be firmly attached to your answer booklet.

You may use a dictionary or spell check facility on a computer but you must not ask anyone to help you.

INSTRUCTIONS TO CANDIDATES

- Do NOT open this task booklet until you are told to do so by the supervisor
 - Make sure your personal details are entered correctly in the answer booklet.
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YOU HAVE 55 MINUTES TO READ THE SOURCE DOCUMENTS AND COMPLETE THE READING QUESTIONS

- Read the Resource Booklet and the questions inside this booklet carefully before starting the task
- Write your answers in the answer booklet provided or attach your print outs to your answer booklet before handing them in
- If you use extra paper, make sure that it has your name and candidate number on it and is securely attached to your answer booklet
- When you have finished, hand your answer booklet to the supervisor.

Ofqual Qualification Reference Number: 500/8963/8

H582/DEC10

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READING TASK (25 marks)**Scenario**

You have been having problems with cockroaches in your flat, which is on the top floor of William House. You feel not enough has been done to resolve the problem and, as Secretary of the Residents' Association, have been asked to sort things out and liaise with the Council. To prepare for this, you must read the information from Document 1, Document 2 and Document 3.

You have **55 minutes** to read the documents and answer the questions below. You should spend about **10 minutes** of this time reading the documents.

Answer **all** the questions, using information from the documents.

You do **not** need to write in sentences.

1. What is the purpose of **each** document? (3 marks)

2. Explain what is meant by the term 'beneficial' as used by Yordon Council and Ant & Doc. Identify **two** examples of something 'beneficial'. (3 marks)

3. Compare and contrast the views of Lorraine and Shonel on the importance of clearing the building of all pests. (4 marks)

4. Compare and contrast Spiders Limited's claim to use only environmentally friendly methods with the experiences of Joachim and Yossi last year. Explain how far the experiences of Joachim and Yossi support or do not support the company's claim. (4 marks)

5. In your opinion, which is the **most** appropriate pest clearance company to use in William House? Provide reasons for your choice. (3 marks)

6. Describe the techniques used by the writers to persuade the reader in:
 - a) Document 1 (2 marks)
 - and**
 - b) Document 2 (2 marks)

7. Which of the three documents do you think contains the most evidence of bias? Give evidence to support your answer and explain why being aware of bias is important when trying to solve the infestation problems. (4 marks)

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